

## MEET THE INSTRUCTOR

Dr. Campbell's experience includes more than 35 years as a nurse, educator, actor, director, author, and speech coach. Her doctorate specifically addressed inter-professional miscommunication and how to prevent it. That is precisely why Campbell is the ideal instructor for this much-needed



**Candace A. Campbell**  
DNP, RN, CNL, FNAP

course to bridge the gaps in communication among healthcare providers as well as between provider and client.

Campbell serves on boards of directors for a number of local and national organizations, is a member of the National Speaker's Association, and the Screen Actors Guild.

In the 1990s, Campbell co-founded the improvisational stand-up comedy troupe, *The Barely Insane Players*, and has taught improvisation

techniques and public speaking to all ages and to a wide range of businesses and organizations, including private and corporate clients. She makes the process of acquiring useful knowledge so enjoyable that one may forget learning is taking place!

*I don't think the Women's Health Center ever had so much laughter in one place. You have such an outstanding blend of very professional, warm and personal presentation, engaging the group.*

-- Valerie Keim, LMFT, John Muir Women's Health Center, Walnut Creek, CA

### To schedule a workshop:

<http://candycampbell.com>

or call 800-407-1688

for more information

Dr. Candace A Campbell,

DNP, RN, CNL, FNAP

SPACE LIMITED - BOOK NOW!



### Refund/Cancellation policy

#### PLEASE READ

We rely on an accurate attendance count to make important arrangements for our workshops.

- If an attendee needs to withdraw from a workshop, they must inform us in writing via email [[candy@candycampbell.com](mailto:candy@candycampbell.com)] no later than 30 days prior to the first day of the scheduled workshop.
- Candy Campbell & Company dba Peripatetic Productions will confirm the receipt of the cancellation within three business days.
- For any cancellations made more than 30 days prior the workshop, you will be charged a non-refundable administrative fee of \$50 for 1-day events and \$75 for 2-day events.
- Cancellation requests made between 7 and 30 days prior to the start of the workshop will be charged a minimum of 50% of the original workshop fee.
- No refunds will be available for cancellations within one week of the workshop. Please take this into account when you sign up for a workshop.
- Workshop registration is not transferable to another individual should you choose to withdraw.
- Candy Campbell & Company reserves the right to cancel or reschedule any workshop for any reason, including canceling a workshop that does not meet minimum registration requirements or canceling a workshop due to inclement weather. If we cancel a workshop, paid registrants will be given full refunds. Rescheduled workshop information will be posted on Candy Campbell & Company website [[atcandycampbell.com](mailto:atcandycampbell.com)] and will be emailed to all registrants.

Inclement Weather Policy: If you have registered for one of our workshops and traveling may be hazardous the day of the workshop, please use your own judgment when deciding to attend. Those who cannot attend a workshop because of inclement weather should contact us and refund decisions will be made on an individual basis.



Your satisfaction is our goal and our guarantee! If you are not satisfied with this workshop, we'll make it right.

## TEAR DOWN WALLS & BUILD BRIDGES :

### Enriched Communication and Problem-Solving Strategies Workshop





## OBJECTIVES

**Through practice of Applied Experiential Learning (AEL) participants will be able to:**

1. Explain behavioral and neuroscience theories related to AEL
2. Demonstrate how to use AEL to boost therapeutic communication and interpersonal relationship skills with patients/clients
3. Utilize at least three AEL principles to improve effective and assertive communication within the healthcare environment
4. Articulate at least one method to spontaneously problem-solve and reduce the risk of not speaking up in stressful healthcare situations

## UNIQUE...

With carefully crafted precision, Dr. Campbell deftly blends her dramatic skills and healthcare training to escort participants on a veritable communication expedition. She incorporates incredibly useful, practical techniques that can be applied to a wealth of demanding situations. Participants will be dynamically engaged in healthcare scenarios, by means of Applied Experiential Learning (AEL) strategies to improve active listening skills, positive assertive communication, and problem-solving ability.

This workshop stands alone in a sea of look-alike, bore-you-to-death communication courses for healthcare professionals. AEL is an effective tool to tear down walls of miscommunication and instead build bridges for improved interpersonal relationship skills with colleagues and clients. It is serious learning and serious fun!

*Instructor is a proud member of:*



## Healthcare personnel regularly seek tools to:

- ✓ increase patient safety and satisfaction
- ✓ improve adaptability and problem-solving skills
- ✓ promote positive assertive communication
- ✓ become more proficient in active listening
- ✓ improve memory

**This workshop offers easy-to-apply techniques to meet these needs and more!**

## TURN THIS TO THAT

- Turn anxiety into confidence
- Turn worry into assurance
- Turn tension into cooperation
- Turn problems into solutions
- Turn stress into ease
- Turn ho-hum into fun

What attendees at Stanford's Lucille Packard Children's Hospital said:

*"Absolutely recommend this course."  
"I'd love to share this class with everyone."*

*"This course greatly exceeded my expectations."*